

Requirement Section	Requirement ID	Applies to which services	Requirement Description	HHS Tech Group Detailed Response
Hosting and Environments	ENV01	Applies to all	The Supplier's hosting solution shall provide the flexibility to integrate other solutions for security and regulatory purposes in the future and be cost-effective with burst capacity.	Confirmed. Our RyL technology features a Data Sharing Gateway (DSG) platform to seamlessly integrate with external systems to support TPL processes, Agency-specific security requirements, and to adhere to Federal requirements - all within a secured environment. Our technology is hosted on the AWS GovCloud, a FedRAMP certified environment, adhering to all State and Federal data security guidelines. To maximize cost savings, we can use auto-scaling to deploy environments dynamically based on CPU/memory volume requests. By leveraging this approach and creating environments "on demand", Agencies can experience significant cost savings while still supporting bursts in traffic volume.
Hosting and Environments	ENV02	Applies to all	The Supplier shall provide the ability to run multiple sessions /environments/applications/areas/views simultaneously. This includes providing sufficient environments and configurations (e.g., multiple environments, multiple application layers, hub architecture) necessary to perform all required functions (e.g., testing, training, production operations, modeling, disaster recovery).	Confirmed. During the implementation, required environments will be established and set up. Working within the AWS environment, our team will continually monitor and maintain the established infrastructure, network, and application environments on a rolling 24x7 basis. This includes automated monitoring, with a performance dashboard and automatic alerts in place to inform our team off hours in the event of any severe or high-level issue. RyL is designed for disruption-free use, including the capability for traffic rerouting during routine tasks and maintenance. Please see Attachment 8h1. Environments included with our submission for a
Hosting and Environments	ENV03	Applies to all	The Supplier's solution shall maintain Data Segregation: Supplier shall ensure that agency Systems, Applications, and Data used to provide agency services are physically and/or logically separated from third-party Systems and Data.	Confirmed. RyL can be deployed in a single tenancy AWS GovCloud instance where all resources are physically separate and segmented across multiple customers. All data within RyL is logically separated, secured, and maintained apart from any other client implementations to ensure no commingling of data or other infrastructure resources takes place.